

## System 5 “Bot” Service

The new System 5 Bot (Chatbot) Service allows you to interact with your office version of System 5 via our apps for Android and iOS. The current version supports the following tasks:

- search vessels with following search criteria: Type, Subtype, Dwt, Teu, Geared, Age, Position Date, Position Area, S&P Status, Position Changed Date) \*\*
- use of “Vessel Search” result in the app’s editor for passing on vessel details
- check distances between two ports and, if a speed is given, calculation of voyage duration \*\*
- check weather forecast for any port within our distance table \*,\*\*
- check bunker prices for a selection of pre-defined ports \*,\*\*
- send an alert (pop-up) to System 5 users in the office

There are a few technical requirements before the Chatbot’s backend can be installed on your system due to the fact that we use Microsoft Azure’s infrastructure for communication between app and Bot. This service is free of charge for up to 10,000 messages per month. Minor charges apply if you need a higher volume. Like all modules of System 5, also the Bot Service will be installed on the customer’s hardware, either on-site or on rented cloud servers. Confidential data will not be stored anywhere except on your servers and your devices.

As the Bot Service is **only** available via our apps and the smartphone’s unique “Device ID” is used for final authentication, the setup guarantees a high security level.

The module is free of charge. An installation and configuration charge of € 300.00 per site is applicable.

\* Weather information and bunker prices is a free-of-charge service from Reinhardt Software and subject to change. No warranties or guaranties granted.

\*\* Module only available if access has been granted according to user configuration/licenses.